



## 2023 ANNUAL REPORT

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**The Kentucky Health Center Network (KHCN)** is the membership organization of Kentucky's Health Centers. Our Mission is to sustain Kentucky Community Health Centers and their capacity to provide quality patient services, to institute best practices, and to pursue continuous improvement.



Through funding from HRSA's Bureau of Primary Health Care, KHCN is a Health Center Controlled Network (HCCN) that works to strengthen member capacities and proficiencies in the following areas:

- 1 Patient Engagement
- 2 Patient Privacy and Security
- 3 Social Risk Factor Intervention
- 4 Reporting Disaggregated, Patient-level Data
- 5 Interoperable Data Exchange and Integration
- 6 Data Utilization
- 7 Leveraging Digital Health Tools
- 8 Health IT Usability and Adoption
- 9 Health Equity
- 10 Improving the Use of Digital Health Tools

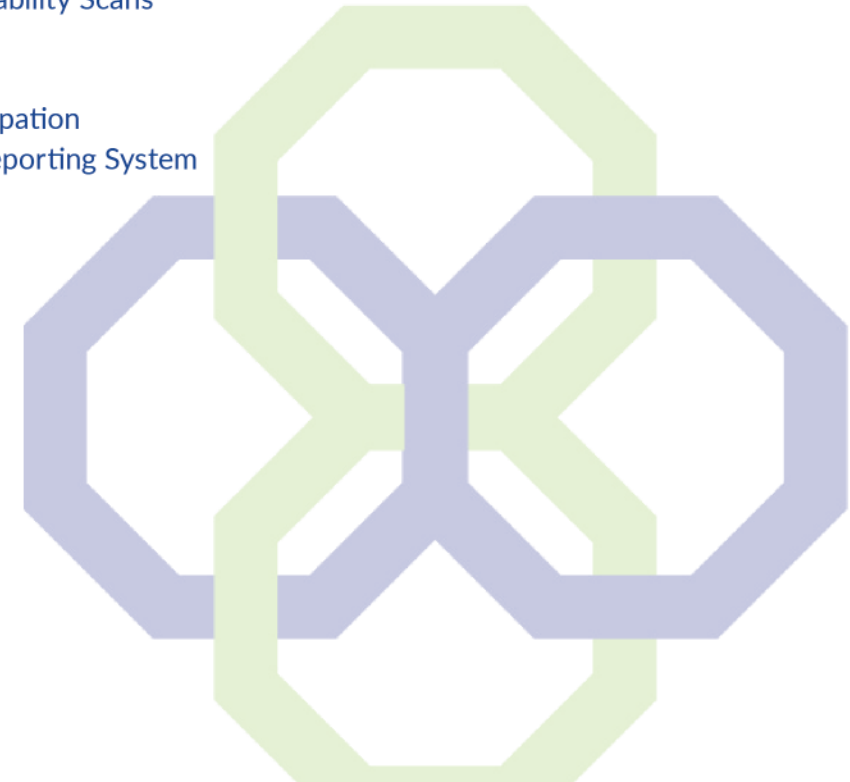
### KHCN MEMBER ORGANIZATIONS

- A Plus Family HealthCare
- ARcare/KentuckyCare/MississippiCare
- Audubon Area Community Care Clinic
- Big Sandy Health Care
- Bluegrass Community Health Center
- Clover Fork Clinic
- Community Health Centers of Western Kentucky
- Community Medical Clinic
- Cumberland Family Medical Centers
- Dayspring Health
- Fairview Community Health Center
- Family Health Centers
- Foothills Health & Wellness Center
- Grace Health
- HealthFirst Bluegrass
- Health First Community Health Center
- Juniper Health
- Kentucky Mountain Health Alliance
- Mountain Comprehensive Care Center
- Mountain Comprehensive Health Corporation
- Park DuValle Community Health Center
- Primary Plus
- Shawnee Christian Healthcare Center
- Sterling Health Care
- Triad Health Systems
- UK North Fork Valley Community Health Center
- White House Clinics

### 2023 Health Center Direct Impact of KHCN Participation was \$1,039,976 and Includes:

- Annual Security Risk Assessments and Vulnerability Scans
- EHR Optimization and Customization
- HIMSS Organizational Affiliate Status
- KLAS EHR Provider Experience Survey Participation
- KnowBe4 Security Awareness Training and Reporting System
- NOREX Membership
- Virtual CIO Services and IT Optimizations
- Web-Based Policy and Procedure, Credentialing, and Quality Management Software System

In addition, the Kentucky Telehealth Consortium applied for \$2,224,629 in FCC Healthcare Connect subsidies.



### KHCN Members Achieved 2023 BPHC Community Health Quality Recognition Badges:

- 8 Access Enhancers
- 11 Addressing Social Risk Factors to Health
- 23 Advancing Health IT
- 13 COVID-19 Public Health Champion
- Health Center Quality Leaders
  - 4 Gold
  - 5 Silver
  - 4 Bronze
- 7 Health Disparities Reducers
- 1 National Quality Leader in Maternal and Child Health



# IN 2023, KHCCN...

- Member organizations served **611,775** unique patients at **629** clinic sites in **four states**.
- Grew to three employees to better support member organizations.
- Collaborated with other Health Center Controlled Networks on a regular basis and for special projects.
- Had a successful Operational Site Visit, a two-day evaluation of its programs and services by its funder, HRSA's Bureau of Primary Health Care. The outcome of the visit was that KHCCN is in full compliance of the Health Center Controlled Network program and had an identified best practice in its peer teams.

## KHCCN Member Health Centers were supported through the following activities:

### ✓ Circulated 12 monthly newsletters

### ✓ Shared 70 resources

### ✓ Facilitated member discussions on 48 topics

### ✓ Facilitated Peer Team Meetings and/or Listservs for:

- Chief Medical Officers/Medical Directors
- Health Center Leaders
- Health IT Users
  - eClinicalWorks
  - i2i Tracks
  - NextGen
- Human Resources Leaders
- Information Technology Leaders
- Quality Leaders
- School Based Health Center Leaders
- Social Determinants of Health Team Leaders
- UDS+ Team Leaders

### ✓ Hosted Trainings led by Subject Matter Experts

- Active Shooter Training (peer-led)
- Addressing Disruptive Providers
- Dealing with Medical Cannabis
- Defining and Succeeding at Digital Health and Patient Engagement Series
- Disaster Recovery and Business Continuity Training Series
- eClinicalWorks User Group meetings
- i2i Tracks Boot Camp
- NextGen User Group meetings
- Reducing Burden and Saving Time in Using the EHR
- UDS+ Training
- Using i2i Tracks for 2023 UDS Reporting

### ✓ Supported Members through:

- Data mapping and other custom data projects
- Development of a UDS+ Readiness Assessment and Scorecard
- KHIE connections
- Participation in the CHC-specific KLAS Provider Satisfaction Survey with nine other HCCNs
- PDMP integration
- UDS summary reports

*Evaluations from 17 KHCCN peer meetings and subject matter expert-led trainings provided that 100% Strongly Agreed or Agreed that attendees can apply information presented to their work and 100% Strongly Agreed or Agreed that the training was valuable to them, their work, and organization*

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