KHCN
KENTUCKY HEALTH CENTER NETWORK

2024 ANNUAL REPORT

The Kentucky Health Center Network (KHCN)

is the membership organization of Kentucky's Health Centers. Our Mission is to sustain Kentucky Community Health Centers and their capacity to provide quality patient services, to institute best practices, and to pursue continuous improvement.

KHCN Member Organizations

A Plus Family HealthCare
ARcare/KentuckyCare/MississippiCare
Audubon Area Community Care Clinic
Big Sandy Health Care
Bluegrass Community Health Center
Clover Fork Clinic
Community Health Centers of Western Kentucky
Community Medical Clinic
Cumberland Family Medical Centers
Dayspring Health
Fairview Community Health Center
Family Health Centers
Foothills Health & Wellness Center
Health*First* Bluegrass

Health First Community Health Center
Juniper Health
Kentucky Mountain Health Alliance/Little Flower Clinic
Mountain Comprehensive Care Center
Mountain Comprehensive Health Corporation
One Cross Community Health
Park DuValle Community Health Center
Primary Plus
Shawnee Christian Healthcare Center
Sterling Health Care
Triad Health Systems
UK North Fork Valley Community Health Center
White House Clinics

KHCN member organizations serve **681,624** unique patients with more than **5.7 million** clinic visits at **634** clinic sites in **four** states.

KHCN Members Achieved 2024 BPHC Community Health Quality Recognition Badges:

- 9 Access Enhancers
- 5 Addressing Social Risk Factors to Health
- 27 Advancing Health IT
- Health Center Quality Leaders
  - 5 Gold
  - 7 Silver
- 9 Health Disparities Reducers
- National Quality Leaders
  - 1 Behavioral Health
  - 1 Diabetes
  - 1 Heart Health

KHCN is the only Health Center Controlled Network (HCCN) dedicated 100% to Community Health Centers that operate in Kentucky and is uniquely positioned to help health centers improve clinical, financial, and operational practices that result in better health outcomes for the communities they serve. Access to training and technical assistance and all HCCN programming is available at no charge to participating health centers.

Established in 2012 and funded through HRSA's Bureau of Primary Health Care, KHCN is one of 49 funded HCCNs that work to strengthen member capacities and proficiencies in the following areas:

Patient Engagement

Reporting Disaggregated, Patient-level Data

Leveraging Digital Health Tools

Patient Privacy and Security

Interoperable Data Exchange and Integration

Increasing Digital Health Literacy

Data Utilization

Interventions for Populations of Special Focus

Improving the Use of Digital Health Tools

Direct Monetary Benefits of KHCN Membership

- Annual Security Risk Assessments and Vulnerability Scans ($15,000 average annual value per organization)
- HIMSS Organizational Affiliate status that provides access to information, learning modules, and two annual conference registrations ($1,735 value each)
- KLAS EHR Provider Experience Survey Participation ($5,300 to $21,000 annual value per organization)
- KnowBe4 Security Awareness Training and Reporting System (average $13,000 per organization)
- NOREX Membership ($3,250 annual value per seat)
- Trainings with Subject Matter Experts ($1,650 value per attendee)
- Web-based policy and procedure, credentialing, and quality management software system ($4,140 annual value per organization)
- In addition, members received:
  ◦ More than $3 million in USAC subsidies through the Kentucky Telehealth Consortium in 2024
  ◦ Invaluable peer connections

IN 2024, KHCN...

- Circulated *12 monthly newsletters* with information and resources
- Shared *194 resources* in addition to newsletter resources
- Facilitated member discussions on *78 topics*
- Managed *18 member listservs*
- Hosted *93 live events* with *1,566 attendees*

KHCN Member Health Centers were supported through the following activities:

✅ Listservs
- athena
- Board
- Community Health Workers
- Chief Medical Officers
- Data Strategies & Utilization
- Digital Health Tools
- eClinicalWorks
- Health Care for the Homeless
- Human Resources
- i2i Tracks
- IMS/Meditab
- Information Technology
- Mobile Health
- NextGen
- Populations of Special Focus
- Quality
- School Based Health Centers
- UDS

✅ Peer Team Meetings
- Board Members
- Chief Medical Officers
- Community Health Workers
- eCW User Group
- Health Care for the Homeless
- i2i Tracks User Group
- IMS/Meditab User Group
- Information Technology
- Mobile Health
- NextGen User Group
- Quality
- Populations of Special Focus
- School Based Health Centers
- UDS+ Meetings & Office Hours

✅ Trainings with Other Organizations
- eCW Reports with Region IV HCCNs
- KHIE Discovery Labs with KHIE
- Kynect Resources with KHIE
- Manager Training with KPCA
- Succeeding with Digital Health Tools Series with OSIS and Texas Association of Community Health Centers

✅ Other Events
- Build a Momentum Mindset
- Digital Health Navigator Training Series
- Employee Engagement & Change Management
- Improving Colorectal Cancer Screening Rates
- Mobile Health Series
- Motivational Interviewing
- Patient Portal Optimization Collaborative
- PCMH Boot Camp
- Power BI Training Series
- Strategic Planning for Member Organizations
- UDS+ for Self-Hosted FQHCs

Evaluations from KHCN-hosted meetings and trainings provided that 98% Strongly Agreed or Agreed that attendees can apply information presented to their work and 98% Strongly Agreed or Agreed that the training was valuable to them, their work, and organization.